

Sunday Players

Drama Resources

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THE CUSTOMER IS ALWAYS RIGHT??!!

Written by Michelle Taylor

Performed by the Sunday Players; a ministry of Pine Castle United Methodist Church

Topic: Sins of Thought and Attitude
skit two of the five part series "Bank Of Heaven"

Cast

Bank Teller- perky and pleasant (same actress for all five of the series)
Jason- arrogant, demanding businessman
Extras- use of two or three non speaking actors to represent the other bank customers waiting inline

Props and Set

teller window
computer keyboard
drivers license
check

Sound

pre-recorded "thoughts"
Theme song (as heard in the first of the five part series)

Multi Media

Use of the power point as we present still slides to introduce the skit (as seen in the first of the five part series)

Length: 3-4 minutes

(The scene opens with a teller standing behind the bank teller window. We see our customer in line.)

TELLER: Next in line please. Good afternoon and thank you for banking at the Bank Of Heaven.

JASON:(with arrogance) Hi. I need to cash a personal check . For a rather large amount.

TELLER: Yes sir. May I have...

JASON: (interrupting her and brags) I'm taking my wife on an expensive cruise. She doesn't know yet. I wanted to surprise her. I love my beautiful wife.

*PRE-RECORDED THOUGHT: (said with desire) Although you're not so bad.

TELLER: Oh, I'm sure she'll be surprised. Now, if I could just have your...

JASON: (interrupting her) We're celebrating our anniversary.

TELLER: Congratulations. But I...

JASON: Thank you. Yeah, I think my wife did pretty good marrying me.

TELLER:(sarcastic) Gee. Lucky her. Sir, if I could just have your identification.

JASON:(offended) What do you need my ID for?!

TELLER: Because you're cashing a check.

JASON:(increasing volume) Don't you know who I am?! (drawing attention to himself says the following lines as if speaking to the other customers in line)

She wants my identification! She obviously doesn't know what an influential man I am. (to teller) You're only a teller. What do you know? I'm not giving you my ID. Do you have any idea who my father is?

TELLER:(calmly and smugly) Do you have any idea who my Father is?

JASON:(looks up towards God and says begrudgingly) Fine. Take my ID. (sarcastically) Do you want a list of references too?

TELLER:(looking at his ID) No thanks Jason. This will be fine. (begins typing on the keyboard)

JASON: *PRE-RECORDED THOUGHT: Make it quick Ms. Goody two shoes. I'm in a hurry.

(teller looks at him and he smiles innocently. She smiles back and continues her work.)

JASON: I go to church you know.

TELLER: Wonderful.

JASON: *PRE-RECORDED THOUGHTS: Well, at least for the major holidays.

I even attend a bible study.

*PRE-RECORDED THOUGHTS: Sometimes.

I'm a very spiritual man, you know.

TELLER: Good for you.

JASON:(pause) So, can I have my money now?

TELLER: Yes sir, in just a moment. I see the address on your license is different from the address on your account.

JASON: So?

TELLER: So, I can't complete the transaction.

JASON:(angry) Just give me my money. I don't have time for this.

TELLER: I'm sorry sir but I can't.

JASON: What do you mean you can't? So I forgot to turn in my change of address form. (flippant) Oh well. No one's perfect.

TELLER: Yes sir and you should know.

JASON: You can't talk to me that way. Let me speak to your boss.

TELLER: Yes sir. Obviously it's been a long time since you've talked to Him. Let me go get Him for you.

JASON:(uncomfortable, knowing she's referring to God) Uh, Never mind. I'll just go fill out that change of address form. (starts to exit)

*PRE-RECORDED THOUGHTS: Who does she think she is?! I don't have to stand for this.

TELLER:(Smiles innocently at departing customer) Then perhaps you'd better sit down. Can I help the next person in line please?

Blackout